

## 2026 KNOWLEDGE-BASED HOME-STUDY CE FOR PHARMACISTS AND PHARMACY TECHNICIANS

### CLEAN DATA AND POLISHED COMPLIANCE: LEVERAGING AI DIVERSION SOFTWARE TO OPTIMIZE ALERTS AND IMPROVE CONTROLLED SUBSTANCE PROCESSES

**Speaker:** **Bethanie Gamble, PharmD**, Diversion Coordinator – Upstate, Prisma Health Greenville Memorial Hospital, Greenville, SC

#### **Learning Objectives**

Upon completion of this knowledge-based CE activity, the participant will be able to do the following:

- Identify specific data streams and unique workflows that should be captured within your organization's artificial intelligence (AI) diversion software.
- Outline diversion data cleaning techniques within a software solution and recognize the value these methods provide in mitigating the risk of identifying false positive risky team members.
- Recognize specific categories involved in controlled substance handling that can increase 'noise' within AI diversion software.
- Discuss ways to address those concerns with the goal of differentiating between compliance issues or diversion activity.
- Describe how leveraging data to identify cultural issues of non-compliance can be utilized to drive unique process change and create key performance indicators (KPI).
- Discuss how to lead a drug diversion response team into more escalated steps when perceived risk cannot be explained.

#### **Accreditation Information:**

**ACPE UAN:** 0122-0000-26-020-H04-P/T

**CPE Credit Hours:** 1.0 hours (0.1 CEU) of CE credit

**Release Date:** January 28, 2026

**Expiration Date:** January 28, 2029

**Disclosure:** Dr. Gamble, the moderators and the planners for this activity have no relevant financial relationship(s) with ineligible companies to disclose.

**Sponsorship:** This program is conducted solely by Premier and has no commercial or non-commercial support or sponsorship.

#### **To participate and obtain CE credit, participants must complete the following steps:**

1. Log on to [Premier's CE website](#) to register for the activity under "Home Study CE"
2. View and listen to the recorded activity
3. Complete both the post-test learning assessment questions and the activity evaluation within 45 days of the event.

[Click here](#) to view CE webinar system requirements for the learner to complete the online activity, including the internet browser(s) supported and minimum versions of each, and the minimum memory, storage, processor, and internet.

**Note:** CPE participation will be provided to CPE Monitor if the participant attains a passing grade of 70% or better on the post-test learning assessment questions. NABP e-profile ID number and birthdate (MMDD) must be provided by participants to receive CE credit.



Premier, Inc. is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education. This CE activity is provided as a free, value-added service to Premier health-system pharmacy staff.

For any questions regarding the CE activity, please contact [Premier's Pharmacy Team](#).

## KNOWLEDGE-BASED HOME-STUDY CE FOR PHARMACISTS AND PHARMACY TECHNICIANS

### Clean Data and Polished Compliance: Leveraging AI Diversion Software to Optimize Alerts and Improve Controlled Substance Processes

#### Speaker:

**Bethanie Gamble, PharmD**

Diversion Coordinator- Upstate

Prisma Health Greenville Memorial Hospital

Greenville, SC

**ACPE UAN:** 0122-0000-26-020-H04-P/T (1.0 hour [0.1 CEU] of live CE credit)

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- Describe how leveraging data to identify cultural issues of non-compliance can be utilized to drive unique process change and create key performance indicators (KPI).
- Discuss how to lead a drug diversion response team into more escalated steps when perceived risk cannot be explained.

#### **Speaker Bio:**

**Bethanie Gamble, PharmD** is currently the Diversion Coordinator at Prisma Health-Upstate, located in South Carolina, where she has been in this role for the last 9 years. Here Bethanie is responsible for 8 hospital sites, 4 ambulatory surgery centers, and over 250 ambulatory practice sites.

Prior to her current role, Bethanie attended the Medical University of South Carolina where she received her Doctorate in Pharmacy. Bethanie went on to complete her residency at Greenville Health System, which is now known as Prisma Health. After completing her residency, she then came into her current role as Diversion Coordinator. Bethanie's journey into the world of diversion was that of transformation, by bringing the program into compliance with the modern era of diversion prevention and detection. This culture-changing journey included implementing stricter policy, multi-disciplinary education, a system Diversion Committee and Drug Diversion Response Team, implementation of additional diversion software, and enhanced automated dispensing cabinet management.

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